

Dr. Steve Heap
BVSc. CertVOphthal
Dr. Michele McMaster
BVSc.
Dr. Catherine Morganti
BVSc. CertSAM. MRCVS
Dr. Kate Arnold
BVSc. MANZCVS
Dr. Sara Hodgson
BVSc. BSc.



Cnr Hoon Hay Rd & Coppell Place
Christchurch
Ph (03) 338 2534
Fax (03) 339 8624
Email mcmasterandheap@yahoo.co.nz
www.mcmasterheap.co.nz

OPEN 7 DAYS

HI TO OUR McMASTER & HEAP CLIENTS

Just letting everyone know that we are implementing some changes to help with the day to day running of our cattery, so it runs smoothly for the staff, you our clients and your cats.



From now on there will be a drop off time – on weekdays between 10am and 5pm and on Saturdays between 10am and 2pm and Sundays 11am and 2pm. You can drop off earlier or later but by arrangement only and if you are dropping off early in the morning please be aware that your cat may have to spend some time downstairs in the cat ward if their cage isn't ready yet. You can pick your cat up anytime, but if picking up in busy consult hours there may be a small wait until someone is free to help you.

There has been a bit of confusion lately over vaccinations - to stay in OUR cattery, cats need to be vaccinated yearly against "Cat Flu" (Herpes and Calici Virus). The Panleukopenia vaccine has claims to offering protection for up to 3 years. This is NOT true for the CAT FLU component of this vaccine and is especially important when cats are being exposed to cattery situations. Ideally booster vaccinations should

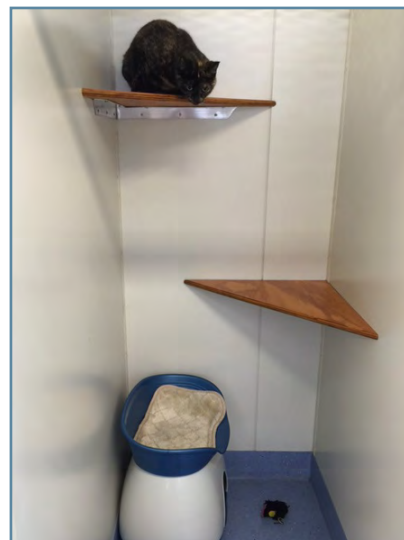
be done 2 weeks prior to coming to our cattery. If your cat is due for a vaccination during its stay, then this can be performed by a vet while your cat is with us.

All cats need to be wormed (every three months) and be up to date with flea treatments – we would rather that we applied the flea treatment on arrival so you can either buy a single treatment from us or bring your own from home.

If your cat is staying with us while having EQC work you are welcome to visit but not first thing in the morning as this is when we will be cleaning the cattery. Also please let our receptionist know before you come up to see your cat.



Clients like to bring in a lot of their own cats bedding, cat beds, scratching posts and all sorts of things from home. We would rather people didn't bring bedding or cat scratch posts with them as we have limited space in our cat cages and we have special igloo's, litter trays and food bowls that have been specifically designed to fit in them. If you bring in your own bedding it often gets dirty and when it gets washed sometimes it can be misplaced. Our main concern is that bedding from home can unfortunately carry all sorts of diseases (cat flu), parasites, worms, fleas etc... And in an enclosed environment like the cattery we need to minimize any potential infection. But, feel free to bring in any small toys, balls, catnip mice's etc everything that is small and easy to clean.



Also, remember to book in plenty of time for any visits but especially long weekends and public holidays. If for some reason you can't make your booking please let us know in advance as we often have a waiting list.

We really enjoy having your special furry friends stay with us and they are very well cared for by a superb team of nurses, mainly Kirsty and Kim. We have high standards for cleanliness, ventilation, feeding and medicating regimes and rest assured your cat will have all its needs met when it stays with us. If you have any questions or concerns please contact the vet clinic.

Regards Michele, Steve, Kim, Kirsty and the team